Commerce Manager

Scholarly publications need to accommodate an increasing variety of manuscript fees and business models. The introduction of sophisticated, web-based workflow solutions, such as Editorial Manager® (for submission and peer review) and ProduXion Manager® (for production tracking), have made it possible to seamlessly integrate commerce transactions with manuscript workflow.

Commerce Manager eliminates the unnecessary administration and user frustration traditionally associated with fee processing.

Simple fee collection & management directly within the editorial/ production workflow.

Unlimited number of fee types including page charges, color fees, reprint orders, submission fees, Open Access fees, publication fees, etc.

Configurable fee & payment templates for easy pricing policy charges on the fly.

Discounted pricing options for institutional & society members.

Supports multiple payment options such as credit card, "Bill Me" & waiver request.

Seamless integration with PayPal for direct deposit, eliminating confusing third-party names appearing on Author credit card bills.

Detailed "fee history" record of all changes in the fee status (payment due, payment complete, etc.) & associated email correspondence.

Various detailed payment reports available for quick status checks.

A Fast, Easy & Efficient Way to Collect Publication Fees

HOW IT WORKS

AUTHOR SUBMITS MANUSCRIPT

em Editorial Manager®

CREDIT CARD, PAYPAL, BILL ME OR WAIVER

cm Commerce Manager

COLLECTS SUBMISSION FEES AT THE TIME OF SUBMISSION

REVENUE REPORTS

COLLECTIONS & RECONCILIATION

WAIVER MANAGEMENT

Highly Configurable

Each payment options can be easily enabled/disabled for each fee type. For example, the "waiver request" payment option can be enabled for submission fees, but disabled for other fees such as reprint orders. Waiver management is controlled using role permissions so that only certain users can grant/deny waiver requests and cancel payment.

Each fee type can be triggered at appropriate points in the editorial or production workflow. Each of these fee types are set-up with their own parameters such as amount, payment options and customized on-screen instructions.

During configuration, payments are associated with each workflow article type. This essential capability allows a particular type of fee (e.g. a submission fee) to be associated with certain article types (e.g. original research) and not with others (e.g. letter to the editor, or invited manuscript).

These workflow choices can be modified at any time by configuration only and without software changes. It only takes your administrator a few minutes to add a new fee, change the fee amount, or modify your payment policies.

Reporting

Commerce Manager does not replace your accounting system; however, it provides convenient reporting options to assess the status of payments in the context of editorial and production workflow.

✓ **e-Commerce Status Report**
This report provides comprehensive visibility to all e-commerce transactions, including successful, pending & failed credit card processing attempts.

✓ **"Bill Me" Report**
This report is used by publications that permit authors to select "Bill Me" as a payment option. The report can be generated for a specific time period or article types. Appropriately authorized users can enter the date and amount collected from authors, and can use the report to automatically chase delinquent payments.

✓ **Waiver Report**
Publication staff can review and process batches of waiver requests. Requests can be granted or denied, and authors notified of decisions.

For a free demonstration, please visit *www.ariessys.com*

About Aries Systems

Founded in 1986, Aries Systems Corporation is headquartered in North Andover, MA. Editorial Manager® and ProduXion Manager® are cloud-based solutions that enable the submission, peer review, workflow control and content management of high-value documents such as books, journal manuscripts, conference submissions and grant proposals. Aries is committed to delivering solutions that help publishers and scholars enhance the dissemination of knowledge on a global scale. Our systems are used by thousands of journals, hundreds of publishers and millions of registered users. Publish faster, publish smarter, with Aries Systems.