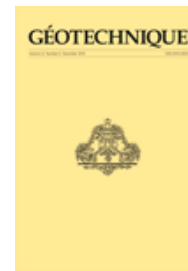


- The Institution of Civil Engineers (ICE) was founded in 1818.
 - It received its Royal Charter in 1828.
 - It currently has more than 80,000 members worldwide.
- ICE Publishing is wholly owned by the Institution and publishes books and journals online and in print.
- ICE Publishing's journals programme consists of 36 titles.
 - Frequencies range from fortnightly to biannual.
 - Formats include print, online, continuous publication and gold open access.



- ICE Publishing started using Editorial Manager in 2006, with Production Manager (PM) functionality switched on in 2007.
- PM revolutionised production for ICE Publishing.
 - Stakeholders had immediate access to documents.
 - Template e-mails with mail merge fields saved time.
 - Articles' progress could be assessed at a glance.
- There were some teething problems.
 - Standardising workflows was challenging.
 - Creating the PM workflow correctly took some trial and error.
 - Some articles went astray in the switch-over from hard copy to PM.

Where Are We Now?

- Our workflow has developed since 2006.
 - Primary focus has moved from being on print issues to individual articles publishing online.
 - PM has been sufficiently flexible to accommodate the changes.
- We continue to try and develop our workflows and processes in PM.
 - Implementing new functionality to increase efficiency and provide a better experience for our customers and other stakeholders.
 - Expanding our use of existing functionality, such as setting up EAR reports for our suppliers.

07(1) January 2017

| MS no. | Pages | Production task | Date assigned | Due date | Days overdue |
|----------|-----------|----------------------------|---------------|------------|--------------|
| 15-P-014 | 17 | Asp notification to author | 8/19/2016 | 9/18/2016 | 71 |
| 15-P-031 | 9 | Asp notification to author | 9/5/2016 | 10/9/2016 | 54 |
| 15-P-112 | 13 | Asp notification to author | 8/4/2016 | 9/2/2016 | 86 |
| 15-P-170 | 11 | Asp notification to author | 7/28/2016 | 8/28/2016 | 62 |
| 15-P-182 | 14 | Asp notification to author | 7/8/2016 | 7/8/2016 | 143 |
| 16-D-003 | 5 | Asp notification to author | 9/26/2016 | 10/26/2016 | 33 |
| 16-P-023 | 13 | Asp notification to author | 7/1/2016 | 7/1/2016 | 156 |
| 16-T-008 | 8 | Asp notification to author | 9/19/2016 | 10/19/2016 | 46 |
| B | 90 | | | | |

Pool

| MS no. | Pages | Production task | Date assigned | Due date | Days overdue |
|----------|-------|----------------------------|---------------|------------|--------------|
| 15-P-042 | 8 | Asp notification to author | 10/18/2016 | 11/17/2016 | 11 |
| 15-P-076 | 11 | Asp notification to author | 11/16/2016 | 12/16/2016 | -18 |
| 15-P-098 | 21 | Asp notification to author | 8/22/2016 | 9/21/2016 | 68 |
| 15-P-133 | 6 | Asp notification to author | 10/18/2016 | 11/17/2016 | 11 |
| 15-P-148 | 12 | Asp notification to author | 10/25/2016 | 11/24/2016 | 4 |
| 15-P-140 | 21 | Asp notification to author | 9/22/2016 | 10/22/2016 | 37 |
| 15-P-161 | 11 | Asp notification to author | 8/25/2016 | 9/24/2016 | 63 |
| 15-P-174 | 12 | Asp notification to author | 11/24/2016 | 12/24/2016 | -20 |
| 15-P-193 | 6 | Asp notification to author | 7/29/2016 | 8/28/2016 | 62 |
| 15-P-200 | 15 | Asp notification to author | 9/19/2016 | 10/19/2016 | 46 |
| 15-P-211 | 7 | Asp notification to author | 11/11/2016 | 12/10/2016 | -13 |

Example workflow

Customised status grid

Task schedule based on target AoP date

Page: 1 of 1 (17 total submissions) 1 100 results per page.

| Action | Manuscript Number | Author Name | Article Title | Date Production Started | Request amen | Copyediting | Typesetting | Proofs to auth | Proofs to proof | Setting for AoP | AoP correction | AoP notificatio | Issue notificat | Submission Target Online Date | Target Number of Pages | Article Type | Schedule Group |
|---|-------------------|--|--|-------------------------|------------------------------------|-------------------------------|-------------------------------|--|----------------------------------|-------------------------------|-------------------------------|---------------------------------|-----------------|-------------------------------|------------------------|------------------|----------------|
| History Transmittal Form Assign Production Task Change Schedule Group File Inventory End Production Send E-mail | COMA-D-16-00022R2 | Robin Davis P. | IMPROVEMENT OF MORTAR AND CONCRETE USING UREOLYTIC BACTERIA | 12/07/2016 11:38:17 | | Submitted 15 Dec 2016 SR Bhat | Submitted 15 Dec 2016 SR Bhat | Submitted 19 Dec 2016 Robin Davis P. | Submitted 22 Dec 2016 LouA Group | Submitted 05 Jan 2017 SR Bhat | | | | 01/26/2017 00:00:00 | 12 | Paper | Pool |
| Production Details ▾ History Transmittal Form Assign Production Task Change Schedule Group File Inventory Send E-mail | COMA-D-16-00024R2 | Wayne Dodds MEng (Hons) | Hybrid Anode Concrete Corrosion Protection - Independent Study | 10/11/2016 09:12:59 | Submitted 12 Oct 2016 Gene Seabolt | Submitted 18 Oct 2016 SR Bhat | Submitted 20 Oct 2016 SR Bhat | Submitted 24 Oct 2016 Wayne Dodds | Submitted 31 Oct 2016 LouA Group | Submitted 07 Nov 2016 SR Bhat | Submitted 16 Nov 2016 SR Bhat | Due 22 Dec 2016 Wayne Dodds | | 11/30/2016 00:00:00 | 12 | Paper | Pool |
| Production Details ▾ History Transmittal Form Assign Production Task Change Schedule Group File Inventory Send E-mail | COMA-D-16-00032R2 | K M A Hossain PhD PEng MCSCE MACI | Bond between GFRP Bars and Ultra-High Strength Concrete | 12/29/2016 08:02:03 | | Submitted 03 Jan 2017 SR Bhat | Due 08 Jan 2017 SR Bhat | Must Start: 18 Feb 2017 | Must Start: Undefined | Must Start: 25 Feb 2017 | | | | 03/08/2017 00:00:00 | 0 | Paper | Pool |
| Production Details ▶ ▾ History Transmittal Form Assign Production Task Change Schedule Group File Inventory Send E-mail | COMA-D-16-00034R1 | Robert M Foster MEng, PhD | Super Tall Timber - Oakwood Tower | 07/25/2016 02:43:03 | | Submitted 29 Jul 2016 SR Bhat | Submitted 29 Jul 2016 SR Bhat | Submitted 01 Aug 2016 Robert M Foster | Submitted 03 Aug 2016 LouA Group | Submitted 09 Aug 2016 SR Bhat | Submitted 22 Aug 2016 SR Bhat | Due 08 Sep 2016 Robert M Foster | | | 5 | Briefing Article | Pool |
| Production Details ▾ History Transmittal Form Assign Production Task Change Schedule Group File Inventory End Production Send E-mail | COMA-D-16-00039R3 | Kranthi Kumar Kuna B.E., M.Tech, Ph.D. | Design of Pavements Incorporating Foamed Bitumen Mixtures | 12/02/2016 10:52:20 | Submitted 07 Dec 2016 Gene Seabolt | Submitted 13 Dec 2016 SR Bhat | Submitted 13 Dec 2016 SR Bhat | Submitted 13 Dec 2016 Kranthi Kumar Kuna | Submitted 21 Dec 2016 LouA Group | Submitted 01 Jan 2017 SR Bhat | | | | 01/21/2017 00:00:00 | 14 | Paper | Pool |

Automatic initiation of accepted articles into production

Follow-on tasks are automatically assigned once 'trigger' task is submitted

Author copies sent via notification task

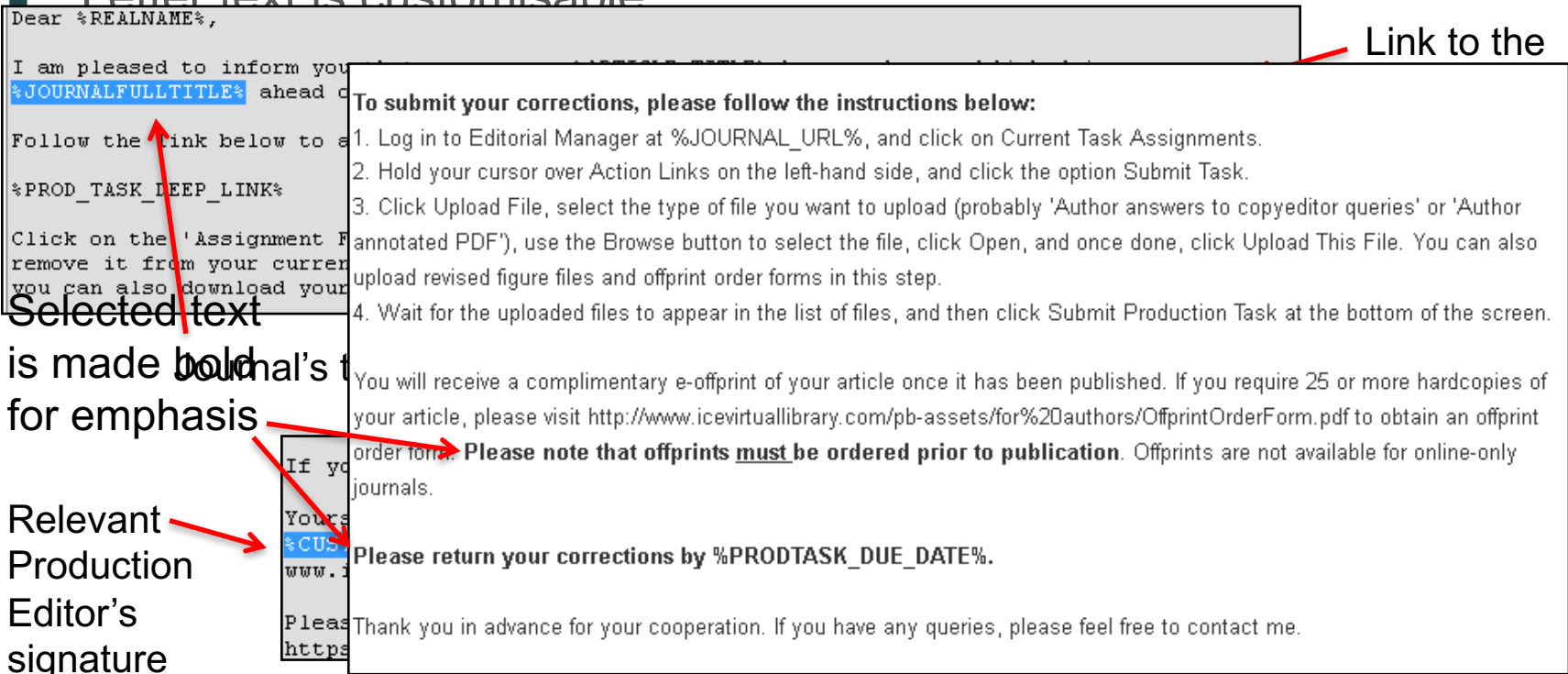
Example workflow

| Order | Task Type (◆=Milestone) | Assign if First Task | Trigger Publication Charges | Trigger Task(s) | Allow Repeats |
|-------|--|----------------------|-----------------------------|--|---------------|
| 1 | Request amendment of manuscript [Edit] | | | | |
| 2 | Copyediting [Edit] | | | | |
| 3 | Typesetting [Edit] | | | Copyediting | ✓ |
| 4 | Proofs to author [Edit] | | | Typesetting | ✓ |
| 5 | Proofs to proofreader [Edit] | | | Typesetting | ✓ |
| 6 | Setting for AoP [Edit] | | | Proofs to author; Proofs to proofreader | ✓ |
| 7 | AoP correction [Edit] | | | | |
| 8 | AoP notification to author [Edit] | | | | |
| 9 | ◆ Issue notification to author [Edit] | | | | |

When the Copy-editing task is submitted, this automatically triggers the typesetting task. Completion of the two proofing tasks (Proofs to author and Proofs to proofreader) automatically triggers the next task, AoP Setting – the assignment of the two follow-on tasks, Proofs to author and Proofs to proofreader. These tasks only occur once both 'trigger tasks' are submitted.

Shared Letter Templates

- Can be made available to all journal sites quickly and easily
- Only need to manage one set of letters
- Merge fields allow 'personalisation' of letters to each journal
- Letter text is customisable



The screenshot shows a letter template with several annotations:

- Link to the**: A red arrow points to a blue link in the text: "Follow the [link below](#) to edit your task." The link text is partially obscured by the "Selected text" annotation.
- Selected text**: A red arrow points to the text "Follow the link below to edit your task." in the template.
- is made bold for emphasis**: A red arrow points to the text "Please note that offprints **must be ordered prior to publication**." in the template.
- Relevant Production Editor's signature**: A red arrow points to the signature block in the template, which includes "Yours faithfully", "ICE Publishing", and a URL.

The letter template text is as follows:

Dear %REALNAME%,

I am pleased to inform you that your article, [%JOURNALFULLTITLE%](#), is now available ahead of the print edition.

Follow the [link below](#) to edit your task.

[%PROD_TASK_DEEP_LINK%](#)

Click on the 'Assignment Form' link to remove it from your current task. You can also download your article.

To submit your corrections, please follow the instructions below:

1. Log in to Editorial Manager at %JOURNAL_URL%, and click on Current Task Assignments.
2. Hold your cursor over Action Links on the left-hand side, and click the option Submit Task.
3. Click Upload File, select the type of file you want to upload (probably 'Author answers to copyeditor queries' or 'Author annotated PDF'), use the Browse button to select the file, click Open, and once done, click Upload This File. You can also upload revised figure files and offprint order forms in this step.
4. Wait for the uploaded files to appear in the list of files, and then click Submit Production Task at the bottom of the screen.

You will receive a complimentary e-offprint of your article once it has been published. If you require 25 or more hardcopies of your article, please visit <http://www.icevirtuallibrary.com/pb-assets/for%20authors/OffprintOrderForm.pdf> to obtain an offprint order form. **Please note that offprints must be ordered prior to publication.** Offprints are not available for online-only journals.

Please return your corrections by %PRODTASK_DUE_DATE%.

Thank you in advance for your cooperation. If you have any queries, please feel free to contact me.

Yours faithfully,
ICE Publishing
www.icevirtuallibrary.com

Coming soon...

- Aries Import & Go.xml

Thank you