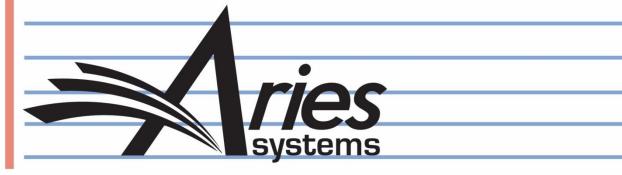
Welcome to

#EEMUG2019

em Editorial Manager®

ProduXion Manager®



Overview of Version 15.1 & 16.0

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Director, Product Management

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Version 15.1

Beta to begin September/October 2018
Upgrades December/January 2018



There have been various cases of questionable authorship and fraudulent peer review in the news the past few years.

Editors need a way to feel confident that Authors and Reviewers are who they say they are – actual real people!

SOLUTION: Generate a 'confidence score' for corresponding/contributing Authors and Reviewers, based on factors such as ORCID, Ringgold institution data, country selections, email verification, and other sources.



No Score



Pass



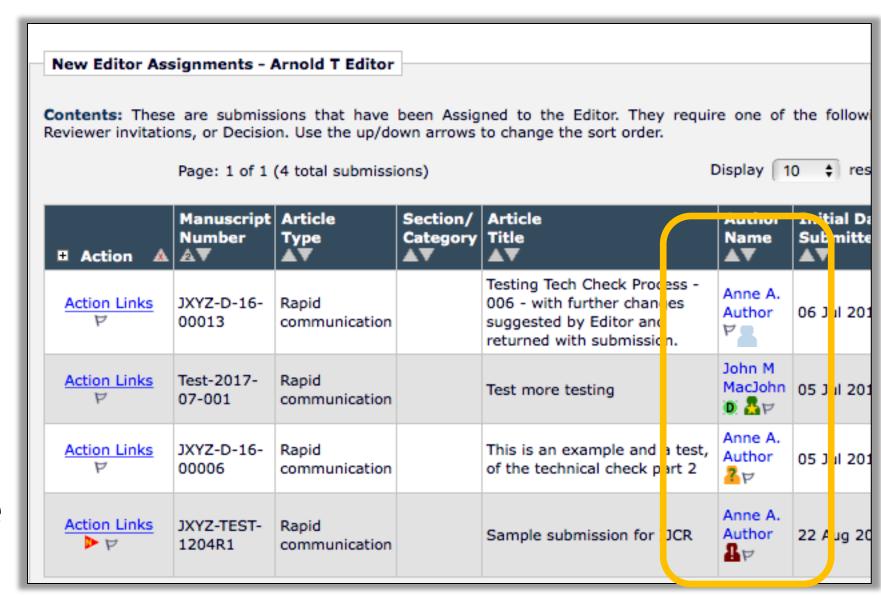
Alert



High Alert



Editor Override



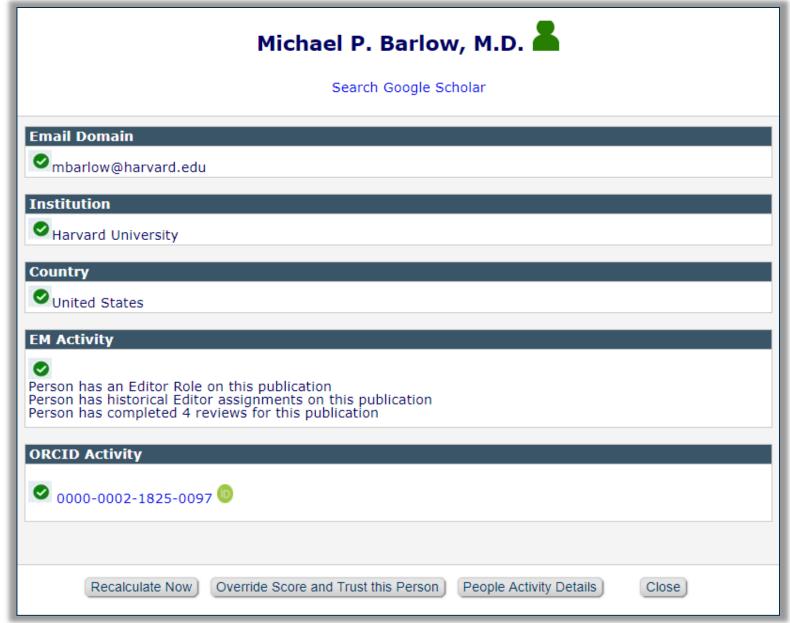
Role Manager Permission for Editor Role allows access.

The Identity Confidence Check (ICC) is run when:

- A new or revised submission is received by the publication
- A submission is "edited"
- Co-Author verification is carried out; ORCID supplied
- Co-Author metadata is changed
- An EM user with a score updates their personal information

The ICC is run on Authors, Coauthors and Suggested Reviewers.

An ICC can be triggered manually, an Editor can override the score and designate someone as "trusted", and Editors can be made exempt.



Identity Confidence Check & People Record Management

Friday, 11:50 - 12:45

See how EM's Identity Confidence Check can be optimized for your individual workflow needs. Plus, learn more about other helpful identity management tools such as detailed people notes.

EAR and XEAR Report Delivery Enhancements

Currently, the Enterprise Analytics Reporting (EAR) and Cross-Pub EAR (XEAR) features allow users to send both "on the fly" and scheduled emails that include reports as an attachment.

Some users would like reports sent directly to third party systems, which means the email delivery can be challenging, as emails can be difficult for machines to parse.

SOLUTION: Reports can be sent via SFTP.

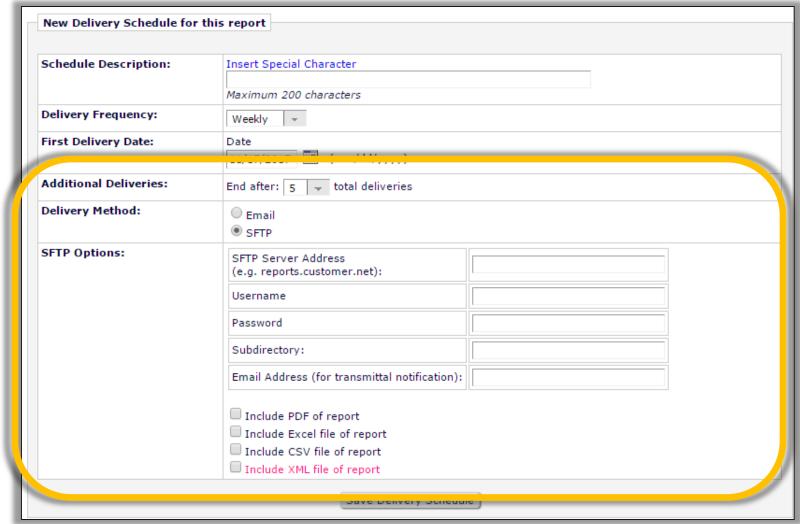
In addition the current file formats, PDF and Excel, are also difficult for machines to parse.

SOLUTION: An XML file will be added to the file types that can be attached to emails for both "on the fly" and for scheduled emails sent from an EAR/Cross-Pub EAR report.

EAR and XEAR Report Delivery Enhancements

This means that PDF, Excel, CSV and XML files can be:

- Sent as attachments in emails "on the fly"
- Sent as attachments in emails in scheduled reports
- Sent via SFTP as well as emailed



MORE EAR and XEAR

EAR: Reporting Use Case I

Thursday, 14:30 - 15:25

EAR: Reporting Use Case II

Thursday, 15:40 - 16:40

Learn about Editorial Manager's reporting suite EAR through relevant use cases.

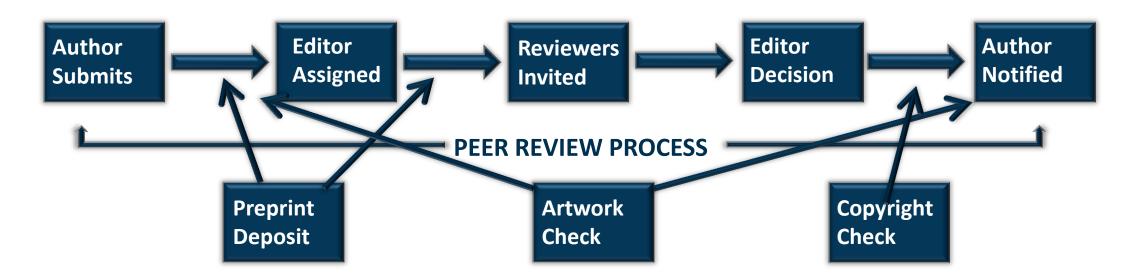


More and more frequently **Production Tasks** are being used for work traditionally tied to the editorial workflow, rather than being limited to just production work.

Currently, the use of "Tasks" is tied to initiating production on a submission, which does not make sense to customers using tasks in pre-acceptance workflows, or do not use ProduXion Manager.

SOLUTION: "Production Tasks" will be renamed "Editorial Tasks" for users accessing tasks before production is officially initiated, and for users who do not use the Production Tracking functions of ProduXion Manager.



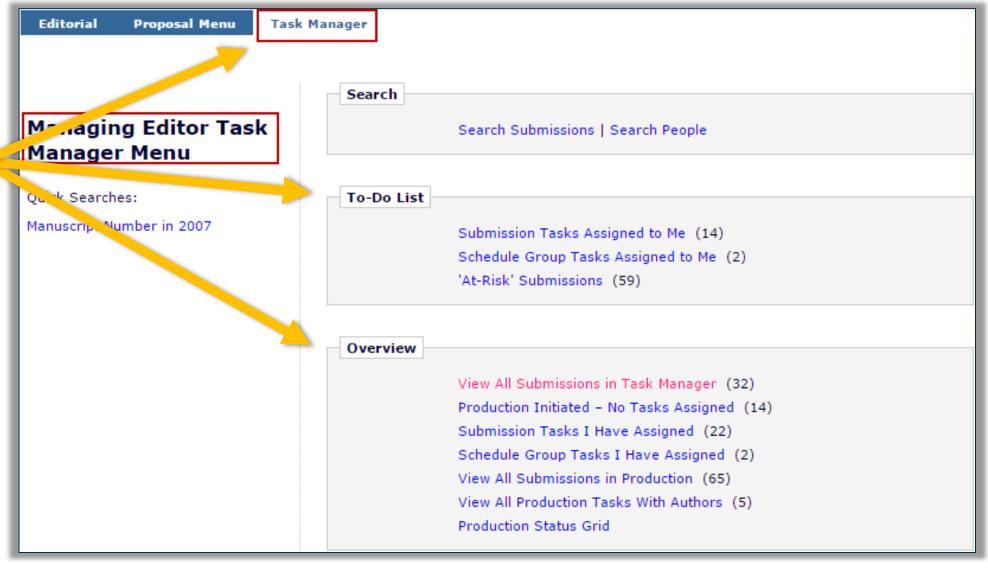


Editorial "Tasks" are discreet jobs that do not affect the peer review workflow. They might happen in parallel and/or be done on some submissions and not others.

- Language edit
- Artwork manipulation check
- Copyright check
- Conflict of interest deposit
- Preprint server deposit



There is a separate Task Manager tab where users can manage, assign and complete editorial tasks





"Tasks" can also be assigned from relevant folders in the Editor Main Menu by a user with "Assign Editorial Tasks in Task Manager" permission.

The "Assign Editorial Task" action link will display, but only for submissions where the Article Type has a Task Manager workflow selected.



MORE Task Manager



All About Tasks

Friday, 10:50 - 11:45

Learn about editorial and production tasks and get the scoop on new Task Manager functionality which allows journals to access a wide range of editorial tasks at submission such as language edits, copyright checks, preprint server deposit and more.

Data Standards and Data Exchange

JATS: Incorporation of JATS Journal Archiving DTD – Version 1.2. Includes CRediT! New JATS Editorial Transmittal and Production Task Transmittal.

Ringgold and Open Funder Registry: The Funder ID can be captured during submission. Every Funder ID has a corresponding Ringgold ID. Ringgold IDs will now be captured in the database alongside the Funder ID and can be used in some reporting.

MECA: New Ingest and Transfer option that conforms to an agreed standard developed by competing submission systems.

MECA – Ingest and Export

Method for MS exchange: system to system; to and from preprint servers; to and from vendors

- Original team Aries Systems, Clarivate, eJournal Press, Highwire, PLOS
- NISO Working Group American Chemical Society, American Physical Society, Cold Spring Harbor, eLife, IEEE, Green Fifteen, Jisc, Journal of Clinical Investigation, National Library of Medicine, Springer Nature, Taylor and Francis
- Data and files are FTP'd an API interaction is being considered
- Data is in JATS DTD format
- Data includes author info, manuscript info, review info

MECA – Ingest and Export

Submission system to submission system transfer

- A new EM-to-EM Submission Transfer method "MECA Import (Transferred Submissions)"
- A new EM-to-non-EM Submission Transfer method "MECA Export"

Submission system to preprint server or other vendor systems

- A new Submission Production Task Transmittal method "MECA Export"
- Submissions remains in the workflow

MORE on Transfers, Preprints and MECA

Preprint Transfer

Thursday, 14:30 - 15:25

Did you know that Editorial Manager can accommodate manuscript transfer both to and from preprint servers? Learn more about EM2PPS and PPS2EM transfers.

MECA Initiative Update

Friday, 13:30 - 14:30

Hear about new developments from the MECA initiative, including an update on the dedicated NISO project and relevant use cases.

API's and Web Services

Aries has several APIs. Most are purpose-built, which means that the API has been created to interact with a specific third party system, or for a specific workflow purpose.

New in 15.1:

- General Purpose API
- External Reviewer Finder API
- Early Proof API

General Purpose Transactional API

Publications are increasingly utilizing third-party services, and publishers are building internal tools and services to help differentiate themselves and attract Authors. Publishers would like a flexible, general API so that they can try out different tools and processes without the overhead of requesting and waiting for unique API solutions to be developed.

SOLUTION: A new General Purpose Transactional API and Web Service has been developed. This API allows publications to receive messages from the EM/PM system, and to request specific data to be returned.

General Purpose Transactional API and Web Services

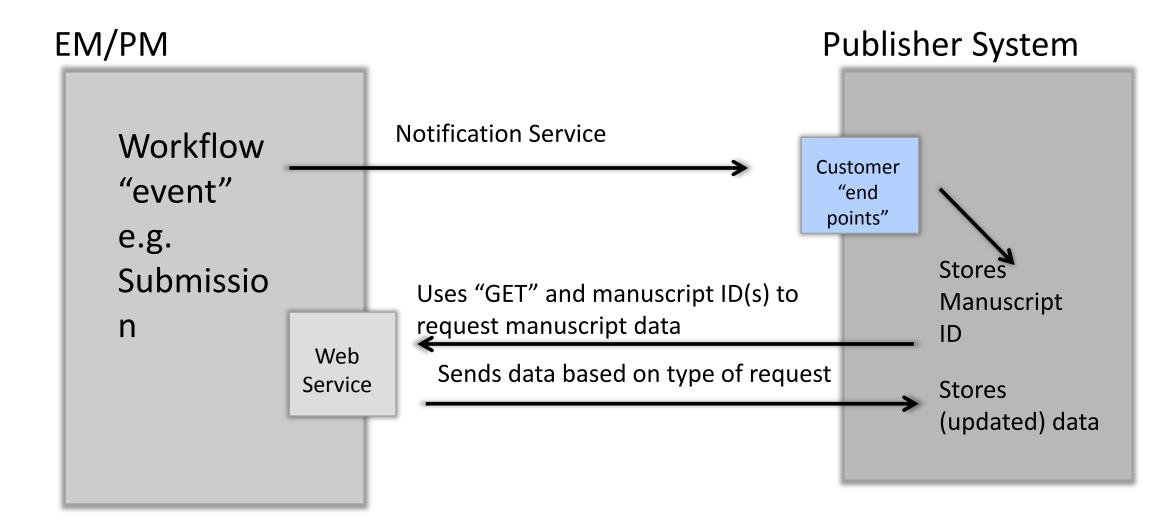
Notification Services that use webhooks to deliver messages to customerspecified endpoints as workflow events occur

 Users can configure endpoints to which notifications should be sent, and select the workflow events that will trigger these notifications

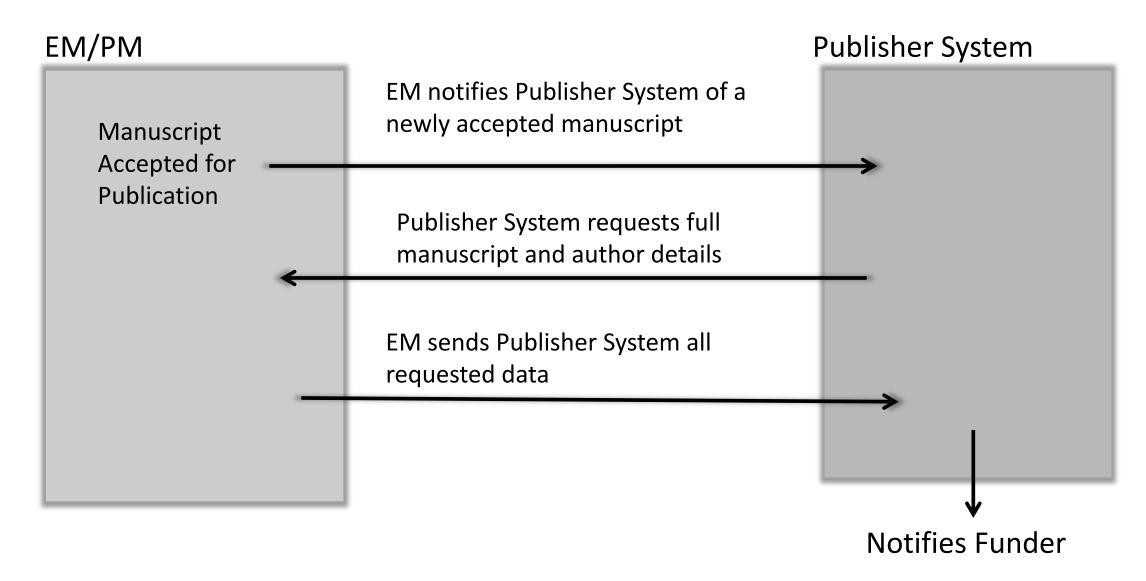
Web Services that allow users to retrieve data using a GET method

- Publications has a Web Services account registered with Editorial Manager
- These accounts will be configured by Client Services
- Publication sends the request in the specified format, and results are returned
- Information delivered in either XML or JSON

API Interactions



Use Case Example Funder Notification of Accepted Manuscript



Other Use Cases Include:

- Disclosure Form Management
- Copyright Form Management
- Kudos transfer
- Publons transfer
- Funder notification
- APC system notification
- Institutional notification (one of your authors was accepted)
- Social Media notification
- Update Client CMS system with author/manuscript details
- Updating AMS system with updated contact info, key words, etc.
- Updating client fulfillment/subscription systems (PM status updates)
- Notification of flagged submission question received

Future Enhancements to the API:

We are looking to our customers to define how this general API should be enhanced, and to prioritize those additions. Some general improvements:

- Make more fields and tables accessible via the API
- Be able to receive data from other systems
- Be able to write to, and replace data in the EM/PM database
- Be able to send files via the API
- Be able to receive files via the API

External Reviewer Finder API

Publications face an ongoing challenge to find qualified Reviewers in a timely fashion. Often a publication's pool of Reviewers is overburdened, and Editors must spend time searching outside the EM system to find new Reviewer candidates.

SOLUTION: Existing API accesses Proquest's Pivot product, a curated database of 3 million+ scholars. Results are returned right away and potential Reviewers can be invited.

New API sends a request to a third party system or service, results are returned at a later point and Editor is informed by email that Reviewer candidates are available.

REMINDER: "Reviewer Discovery"



- EM integration with Pivot, a curated database of 3 million+ scholars
- Detailed contact information including email address(es)
- Expertise keywords and prior publications
- Prior colleagues and departments
- Warning of duplicate matches with existing records
- Integration with EM allows seamless ingest and invite with a few clicks

External Reviewer Finder API

Reviewer Selection Summary - Submission DEMO-D-16-00015 Elizabeth Mary Webber, MD Very Important Research Article Reviewer Search Search My Publication Search for Reviewers Search Another Publication Choose Publication Reviewer Discovery from ProQuest Community of Scholars

User interaction within EM:

- Editors will see a
 "Request External
 Reviewers" button
 on the Reviewer
 Selection Summary
 page
- The button opens the External Reviewer Request Form



External Reviewer Finder API

User interaction within EM:

Invite Reviewers Solicit Commentary Set Final Dispositión Send E-mail

Editors will see pending request for reviewers

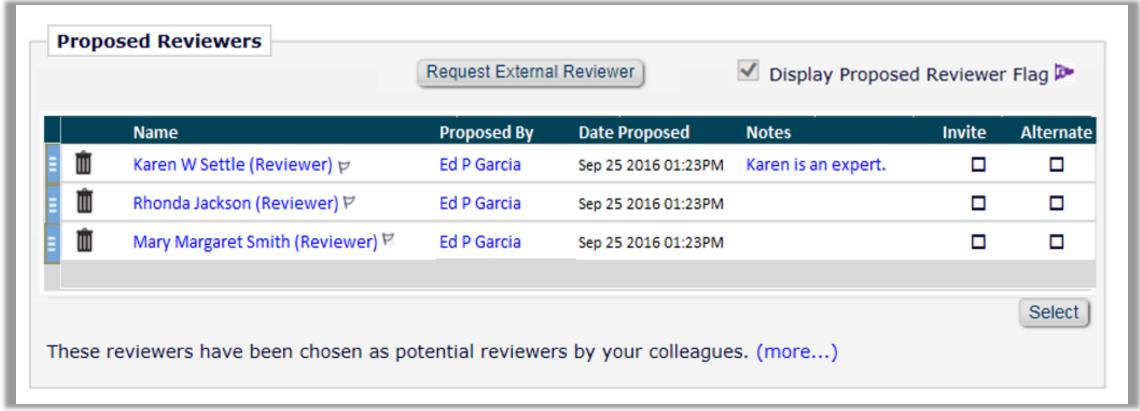
Editor Reviewers urrent Decisio tatus Rquested **Review Status** 2 Invited - No Response Pending Merry O'Toole nder Peer Invited 34 days ago 2 Regular Reviewers Submissions with Reviewers Invited - No Response - Ed P Garcia, M.D. eview Rick Ranger 1 Stats Reviewer Requested 5 days (Suggested Reviewer) Contents: Contents: Submissions where one or more Reviewers have neither agreed to nor declined the Review Invitation complete their work; 3) Make a Decision. Use the up/down arrows to change the sort order. Invited 20 days ago ago Page: 1 of 1 (76 total submissions) (less...) Manuscript Number Article Article Title Author Name Type ■ Action 🛦 View Submission Details ₽ History File Inventory Classifications Unassign Editor JANETDEV111- Original Lyme Disease M. Alexander PhD Edit Submission 1 Invited - No Response Complete Invite Reviewers Solicit Commentary Set Final Disposition View Reviews and Comments Jim Davis Submit Editor's Decision and Comments Send E-mail nder Peer Invited 9 days ago 1 Regular Reviewer View Submission Duplicate Submission Check Results (45%) eview Details 1 Tech Reviewer History Classifications (less...) Received 2 days ago Unassign Editor Very Interestina JANETDEV111- Original D-14-00067 Study Stacev Lavelle, MD File Inventory Edit Submission Invite Reviewers Solicit Commentary Set Final Disposition View Related Submissions Send E-mail View Submission Duplicate Submission Check Results (45%) Details History Classifications JANETDEV111- Original Super Cool Article Feb 1 2017 08:33PM Under Peer Unassign Editor Invited 29 days ago Roberto Cavalli, MD Frror File Inventory D-14-00066 Review 11:05AM Edit Submission (less...)

External

New External Reviewer Finder API

User interaction within EM:

- Candidate Reviewers are returned as "Proposed Reviewers"
- The Editor gets and email with a deep link when Candidates are returned
- The Editor can select Reviewers and invite/assign them



New External Reviewer Finder API

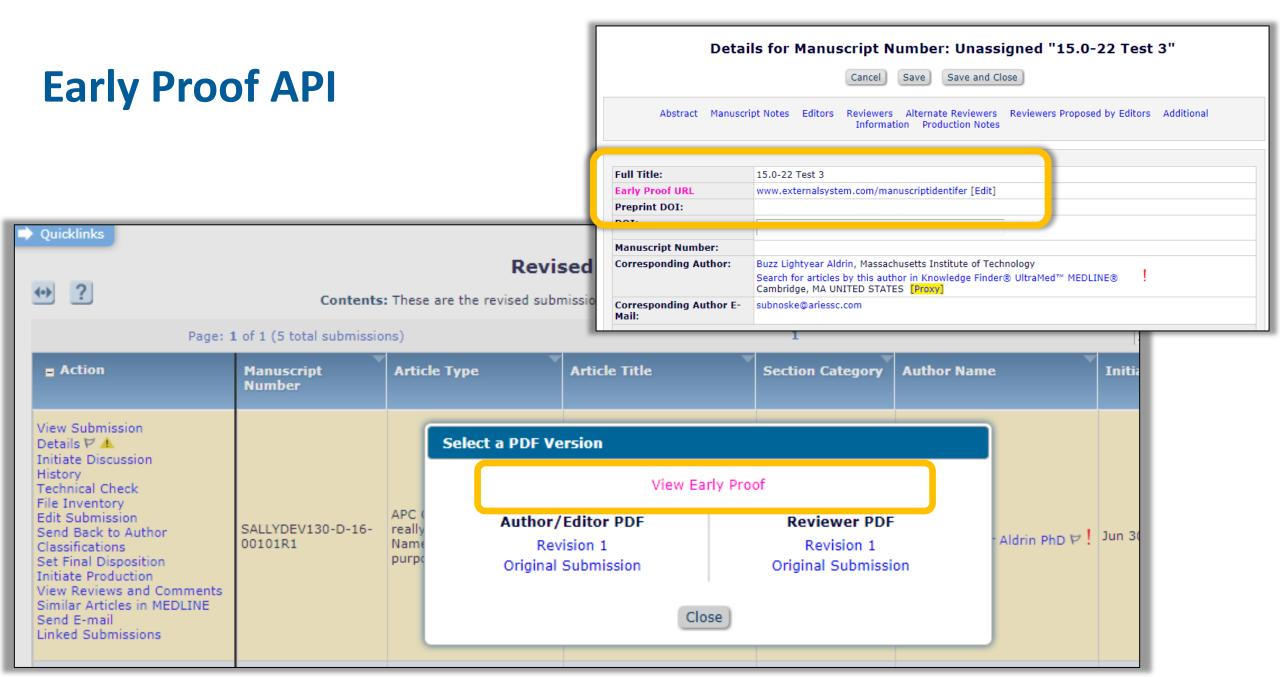
- The API is asynchronous and consists of two parts:
 - 1) An API <u>push</u> (EM calls External Reviewer Service Provider API) <u>pull</u> (External Reviewer Service Provider retrieves the Request Package)
 - API push consists of an API message in JSON format, containing some basic information about the submission and the number of requested reviewers for each type of Reviewer Role, plus a download URL to a zip file stored on an Aries server, and a callback URL.
 - The zip file contains the Author/Editor PDF for the most recent revision of the submission, and JATS XML compliant with the JATS 1.2 DTD.
 - 2) At a later date/time, an API callback from the ERD with information about the Proposed Reviewers
 - After the API callback is received from the ERD, the returned JATS XML document is processed and the information about the Proposed Reviewers imported into EM.



Early Proof API

The publishing process is contracting, Authors demand shorter time to publication, and journals want early versions of manuscripts available for author proofing, to send to preprint servers and to perform analytics.

SOLUTION: An API sends files and data to a third party system for processing. This allows publications to link a submission record in EM to an alternative version within another system. The API also allows data to be sent from the other system to update select fields in EM.



Early Proof API

Publications may export changes made to submission metadata in EM, to the third-party editing system

This allows for two-way editing between EM and the third party, as changes made in one place will now synchronize to the other

Six metadata fields are eligible for exchange via the API: Article Title, Secondary Article Title, Abstract, Secondary Abstract, Keywords, Secondary Keywords

MORE on API's

Transactional API

Thursday, 16:45 - 17:15

Details and use cases on the generic Editorial Manager API, which allows publishers to better integrate peer review workflow with inhouse and trusted third-party applications.

Version 16.0

Beta to begin March/April 2019
Upgrades May/June 2019

Custom Registration Questions

Currently Registration Questions or Statements can appear whenever a new user registers or when an existing user logs into the system. Registration Question/Statement responses are a single checkbox, where the user either ticks or does not tick the box

There is a need to ask more complex questions during the registration process and to collect data on those registering and on registered users in general.

SOLUTION: The Additional People Details function will be enhanced so that there will be an option to display APD's during user registration and on the *Update My Information* page.

Custom Registration Questions

Currently Registration Questions appear when a new user registers, or when an existing user logs in.

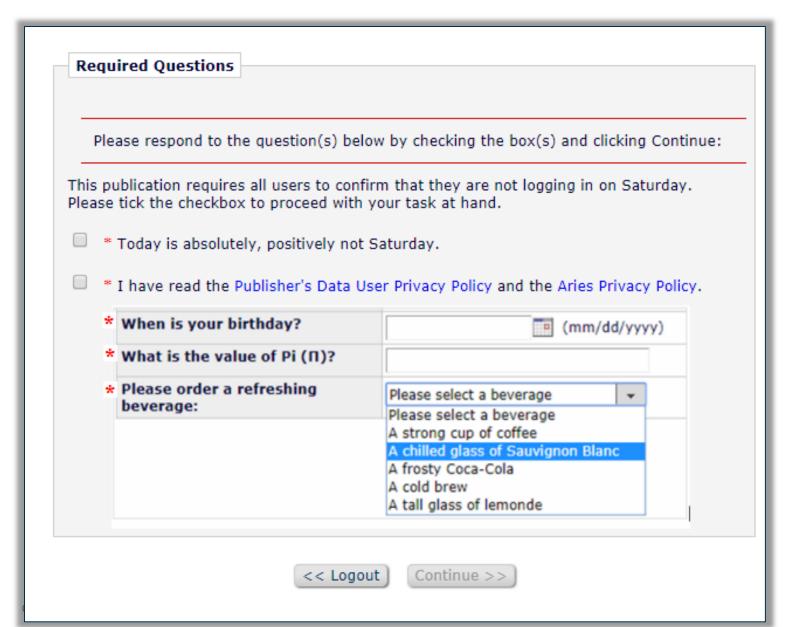
- If a Registration Question is "Required" a new user must respond in order to register. Response cannot be changed.
- If a Registration Question is "Forced" existing users are directed to the questions when they log in, and must respond. Response cannot be changed.
- If a Registration Question is "Optional" it can be skipped. It can also be changed.

The only response to a Registration Question is a checkbox.

Custom Registration Questions & APDs

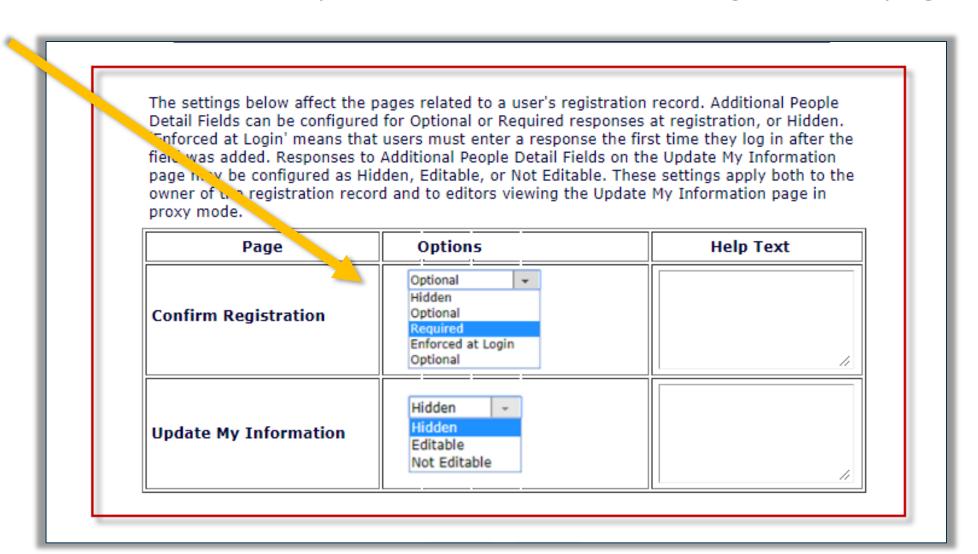
NEW! Additional
People Detail fields
can be configured to
appear during new
user Registration.

Response types: Text,
Date, Integer, Notes, Lists
(radio buttons, check
boxes, multi selection,
etc.)



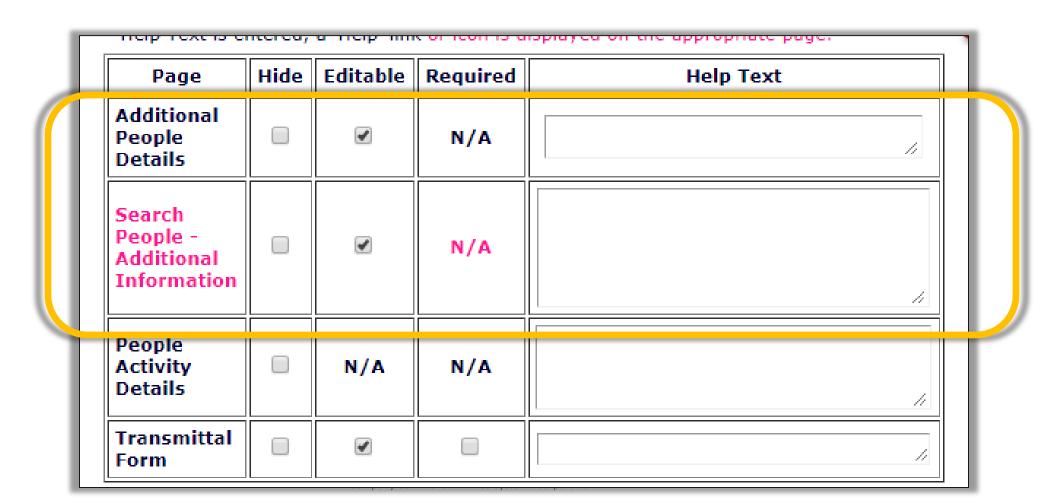
APDs – Registration

APDs can be set to Hidden, Optional or Forced on the Registration page.



APDs – People Records

APDs can be configured to appear on the *Additional People Details (existing)* page, and/or on the *Search People – Update Information (new)* page.



APDs – Hidden From Certain Roles

APDs can be configured to be hidden from certain roles. For example, APDs whose responses reveal age, race, or other sensitive personal information may be disclosed to editorial staff members, but concealed from editors or associate editors.

Likes cats? Maximum 256 characters Field Type: List ▼ View/Edit Values for Drop-down List Hide this field from: Managing Editor ↑ Editor-in-Chief Editor ↑ Associate Editor ▼	Field Description:	Insert Special Character
Editor-in-Chief Editor	Maximum 256 characters	
	Hide this field from:	

APDs – Users Can View, Enter and Edit

APDs can now be configured to be accessible to a user via the *Update My Information* page.

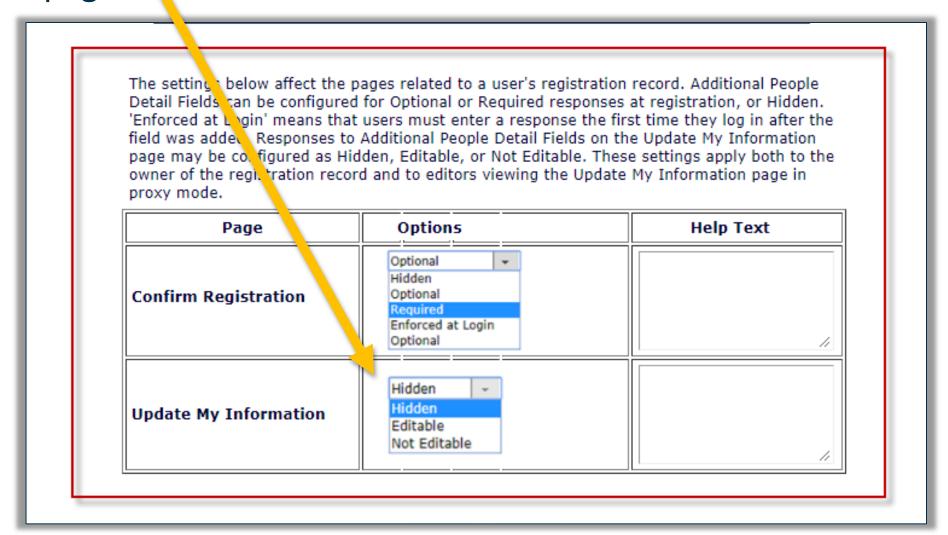
- APDs will not be shown to Editors during proxy registration .
- APDs will not be shown on a user's Update My Information page in proxy mode.

This allows the publication to collect data directly from a user on their People Record

Per GDPR – this will allow a publication to expose data that is being collected about a user to that user, if they wish.

APDs – Users Can View, Enter and Edit

APDs can be set to Hidden, Editable or Not Editable on the *Update My Information* page.



Email Imports – Subject Line: Currently, emails imported to EM using the Email Import/Drop-Box feature display 'Imported E-mail' in the Correspondence History. This description can be edited after import.

A new configuration option will allow publications to have the **subject** line of an imported email display as the description.

Configure Email Import

A user who receives replies, outside the system, to system-generated Emails may add them to the appropriate Correspondence History by forwarding them to the 'Drop-Box' address displayed below, once submitted.

Partial Page Shown

Once activated, the system will attempt to import Email sent to the 'Drop-Box' address. If this import fails, and the mail subject line contains a valid import identifier code created by EM, then the system can forward the failed Email to a contact address for notification. To enable failure notifications, type in the desired Email address below. Delete this address to disable this feature.

Set Email Address for Failure Notifications:

Display subject line in the 'Letter' column in Correspondence History

		Add Edito	orial Correspondence Add Production Corre
Correspondence Date	Letter	Recipient	Status
Aug 4 2017 10:19PM	Prod - Production Task Assignment		Final Requests Before Production Complete; Production; Sent to Composition
Aug 4 2017 10:19PM	Prod - Production Task Completed		Final Requests Before Production Complete; Production
Aug 4 2017 2:49PM	Prod - Production Task Completed		Final Requests Before Production Complete;
Aug 4 2017 2:25PM	Imported E-mail (External) Remove Edit		rroduction recept, belie to rroduction
Aug 4 201/ 12:15PM	Prod - Final Requests Before Production Completed		Final Requests Before Production Complete; Production Accept; Sent to Production
Aug 3 2017 4:27PM	Imported E-mail (External) Remove Edit		
Jul 10 2017 10.12AM	Prod - Final Requests Before Production		Production Accept; Sent to Production
Jul 17 2017 10:01PM	Prod - Production Task Assignment		FTC Complete; FTC Fail in Progress; PM in Pr

CORRESPONDENCE HI	RRESPONDENCE HISTORY						
		(Add Editorial Correspo	Add Production Correspondence			
Correspondence Date	Letter		Recipient	Status			
Aug 4 2017 10:19PM	Prod - Production Task Assignment		Compositor	Final Requests Before Production Complet Sent to Production; Sent to Composition			
Aug 4 2017 10:19PM	Prod - Production Task Completed	Susie Kabloozi	Final Requests Before Production Comple Sent to Production				
Aug 4 2017 2:49PM	Prod - Production Task Completed	Susie Kabloozi	Final Requests Before Production Complete Production Accept; Sent to Production				
Aug 4 2017 2:25PM	RE: Request for additional proofs for Manuscript Number DEMO-D-18-04468 (External)	Remove Edit					
Aug 4 2017 12:15PM	Prod - Final Requests Before Production Completed	1	Editorial Staff	Final Requests Before Production Complet			
Aug 3 2017 4:27PM	RE: ORCID request for DEMO-D-18-04468 (External)	Remove Edit					
JUI 18 2017 10:12AM	Prod - Final Requests Before Production		Antnony Autnor	Production Accept; Sent to Production			
Jul 17 2017 10:01PM	Prod - Production Task Assignment		Editorial Staff	FTC Complete; FTC Fail in Progress; PM ir			
Jul 15 2017 6:00PM	Prod - Production Task Assignment		Susie Kabloozi	FTC Complete; PM in Progress; Production			
Jul 14 2017 5:02PM	Formal Accept Letter		Anthony Author	Completed Accept			

Email Imports – Configurable Drop-Box Address: Currently, the Drop-Box Email Address used for email import is automatically generated. The system-generated email address is difficult for some editors to remember.

A new configuration option will allow publications to configure a custom drop-box email addresses.

Email address contains "em" + "journal acro" + randomly generated series

Configure Email Import

A user who receives replies, outside the system, to system-generated emails may add them to the appropriate Correspondence History by forwarding them to the Drop-Box address displayed below, once submitted.

If you configure or automatically generate and submit a new address, any previous address is made inactive and cannot be used again (this allows you to retire an address that has become a target for spam emails). Click the 'Clear Address' button and submit the page to turn off the ability to import mail into the publication.

You must submit this page for any changes to the Drop-Box Address to take effect. You should inform anyone who forwards mail in this way immediately of any changes to this address.



Email address contains "em" + "journal acro" + Your Choice!

Customize Drop-Box Email Address In the textbox below, enter the customizable portion of the drop-box email address. The prefix and suffix shown cannot be changed. The dropbox email address: Can only include letters, numbers, periods (.), and dashes (-). Cannot be reused once it has been retired. - Becomes active when the 'Submit' button is clicked on the Configure Email Import page. TheJournal em.demo150-@editorialmanager.com Cancel Save

People-Based Correspondence History

Users can access a Correspondence History of MOST emails received.

- Includes most correspondence that user has received, whether it is associated with a submission or not (such as a batch email).
- Editors with permission to edit and resend letters will be able to do so.
- Editors with appropriate permission will be able to access other users'
 Correspondence History via Search People, Update Information page.

"Author Title" added to Author List File

When inviting Authors for an Invited Workflow an Editor can upload a list of Authors from an external Author List File (ALF), so that the Editor does not have to search for and invite each Author individually.

- Current fields include First Name, Last Name, Email, Invitation Note, ORCID, Article Title.
- People "Title", such as Mr., Ms. Prof., Dr., etc. can now be included.

AUTHOR_TITLE	FIRSTNAME	LASTNAME	INVITE	ORCID	EMAIL	NOTE	TITLE
Dame	Mary	Smith	TRUE	0000-0002-0136-5875	mary@ariessys.com	Unit 1	
Dr.	John	Andrew	FALSE	0000-0003-0879-1234	john@ariessys.com		
	Eric	O'Connell	TRUE	0000-0005-0789-1234	eric@ariessys,com	Unit 5	Cause & Effect
Ms.	Danielle	Harding	TRUE	0000-0001-7845-1234	danielle@ariessys,com	Unit 3	

MORE Invited Papers

Invited Papers

Friday, 13:30 - 14:30

Learn how EM supports invitation-based workflows, including letters to the Editor and commentary.

URL/URI Submission Item Verification

Publications can configure a Submission Item to be a "URL/URI" (populated by the Author at submission). This appears as a link which leads the user to the location of the file on the web.

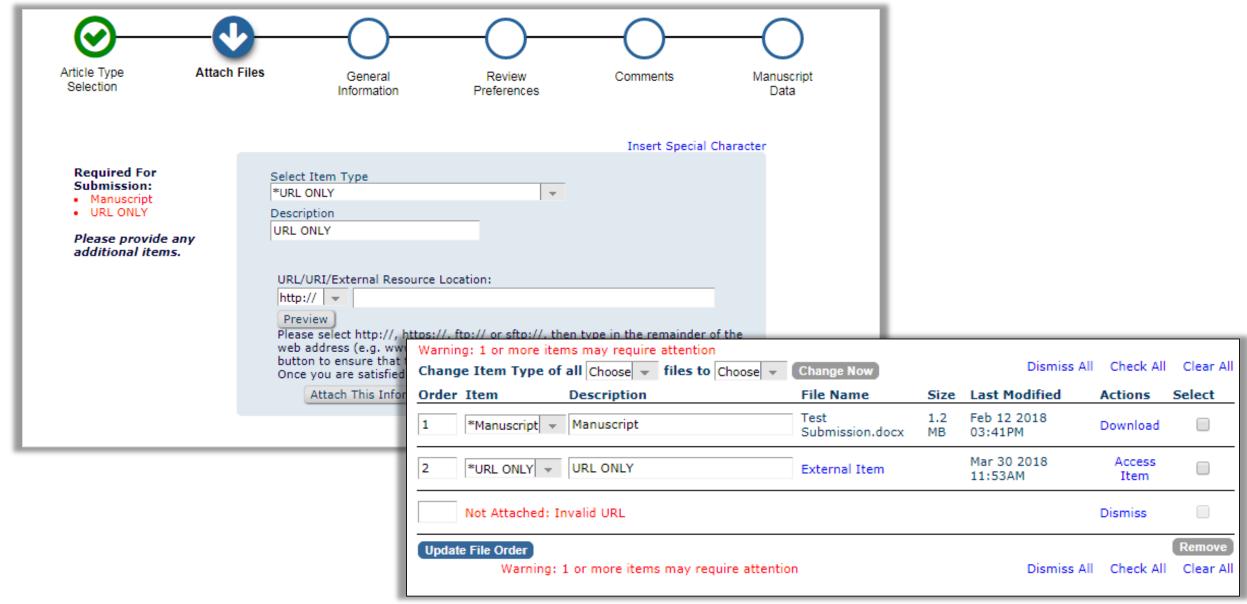
This means the Author does not need to upload the large files, such as data sets & videos.

Publications would like the system to independently confirm that a URL/URI entered by an Author actually points to a live web page.

SOLUTION: A configuration option will require the EM system to ping the Author-provided URL to test that it actually resolves to a real webpage.

SOLUTION: Authors can be required to click the "Preview" button before clicking the "Attach This Information" button.

URL/URI Submission Item Verification



URL/URI Submission Item Verification

Edit Submission Item Type				
Insert Special Character				
Item Type: Dataset				
Maximum 256 characters				
Item Type Family: Default 🔻				
This Submission Item Type is a Companion File (not built into PDF)				
Reviewer PDF Handling Build Hyperlink to the Item into the PDF (Item Not Displayed in PDF)				
Author/Editor PDF Handling Build Hyperlink to the Item into the PDF (Item Not Displayed in PDF)				
Important Note: If 'Build Hyperlink to the Item into the PDF(Item Not Displayed in PDF)' is selected, there is no restriction on the uploaded file's extension or content. All uploaded files are checked for viruses.				
URL/URI/External Resource Entry (in lieu of file upload) : Optional 🔻				
Require HTTPS/SETP for URL/URI/External Resource Entry				
☐ Validate URL/URI				
Require user to click Preview button				
Uspiay with automatic line numbering in PDF				
☐ Include this Item Type for Artwork Quality Checking				
Do Not Unpack Archive files (.ZIP, .tar) of this Type				
Include this Item Type for checkCIF				
Include this Item Type for Reference Checking				
This Item Type will contain reference annotations. Example				
Company Confidential - Aries Systems Corporation				

Co-Author Verification

Co-Authors can be asked to independently verify their authorship of a submission, which helps prevent false or inaccurate author lists.

Currently, co-authorship verification status cannot be set or changed by Editors or staff, this means that verification status must be cleared and the request sent again to the co-author. This can be frustrating to authors who are providing verbal verification, and it is obviously an unrealistic expectation for deceased authors.

SOLUTION: A new RoleManager permission will allow Editor roles to set co-author verification status manually.

Co-Author Verification

This only allows an Editor to set verification status to "yes" or "no", it does not require ORCID retrieval or provide access to the co-author questionnaire. Those two actions must be taken by the actual co-author.



There is a desire to have Editors complete a questionnaire on the Editor Decision Form, similar to the questionnaires that can be presented to Reviewers.

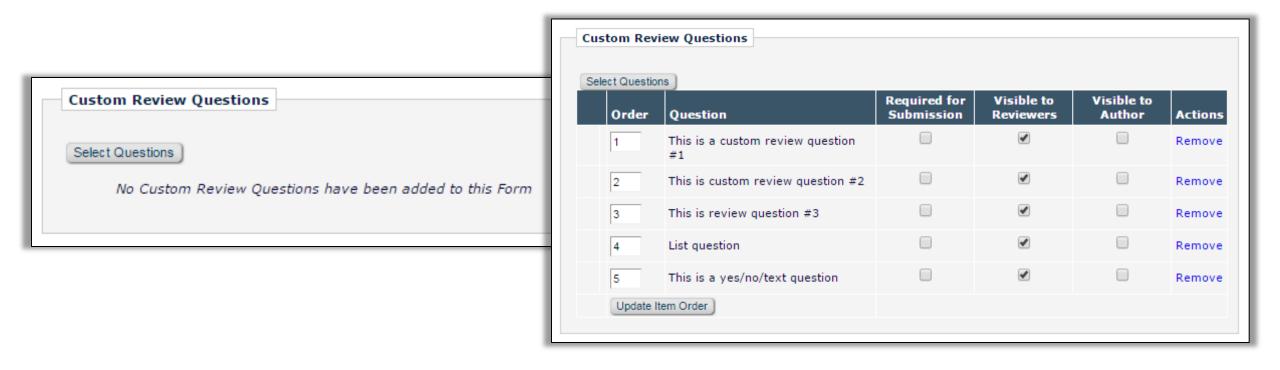
SOLUTION: The Review Questions feature will be enhanced so that questions can be configured to appear on the Editor Decision form.

This function mirrors the existing Custom Review Questions function.

Questions will be available for both the initial and revised submissions.

Questions and responses can be merged into letters.

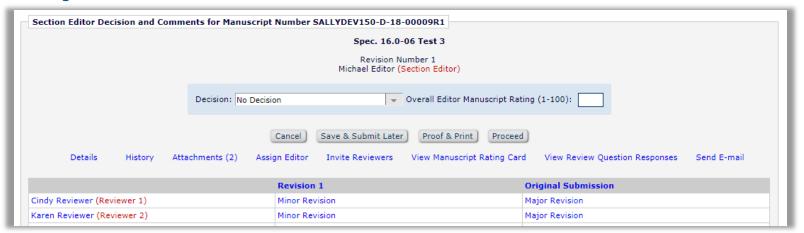
From the Add/Edit Editor Form page, the administrator selects questions from the existing pool of Review Questions, orders them, selects visibility and required/optional status.



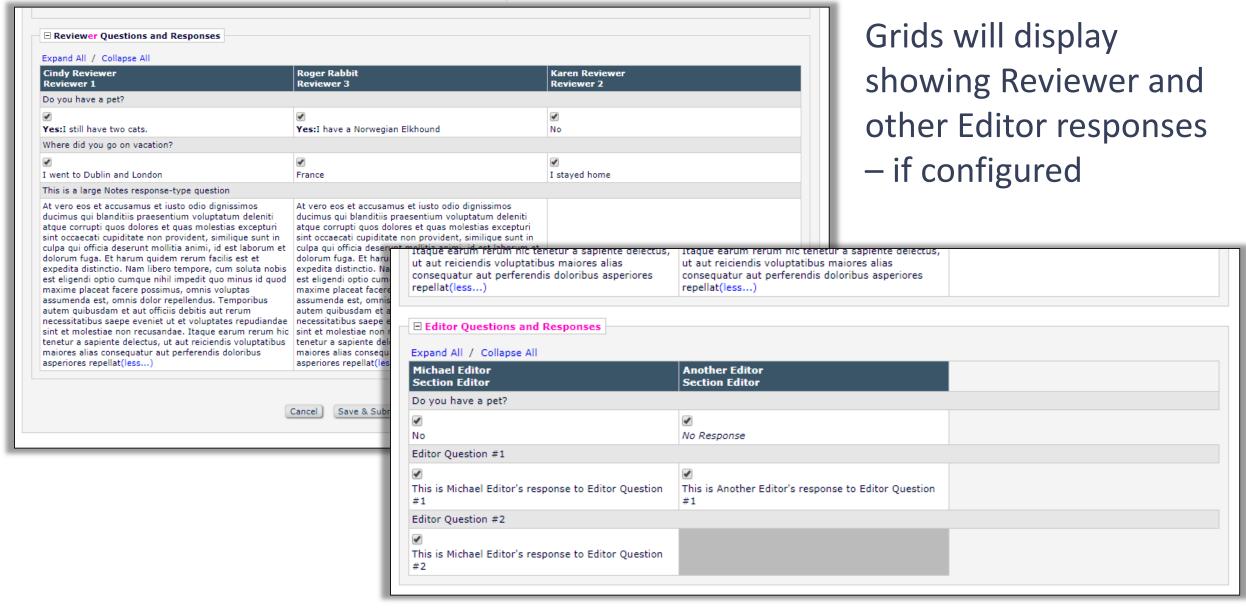
The "Editor Review Questions" will display on the Editor Decision Form.

Other sections might be:

- Comments to Author
- Confidential Comments to Editor
- Decision Phrases
- Review Ratings

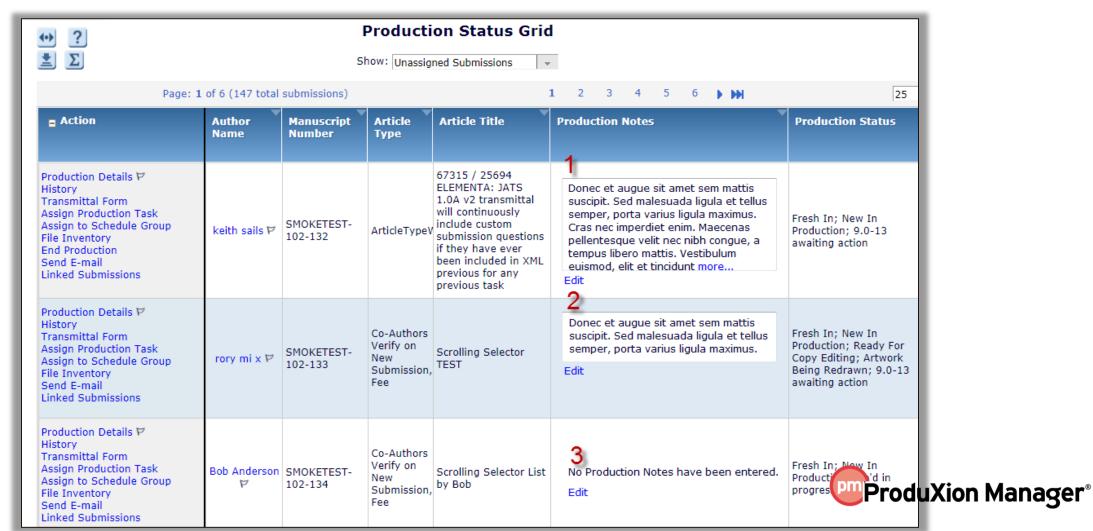






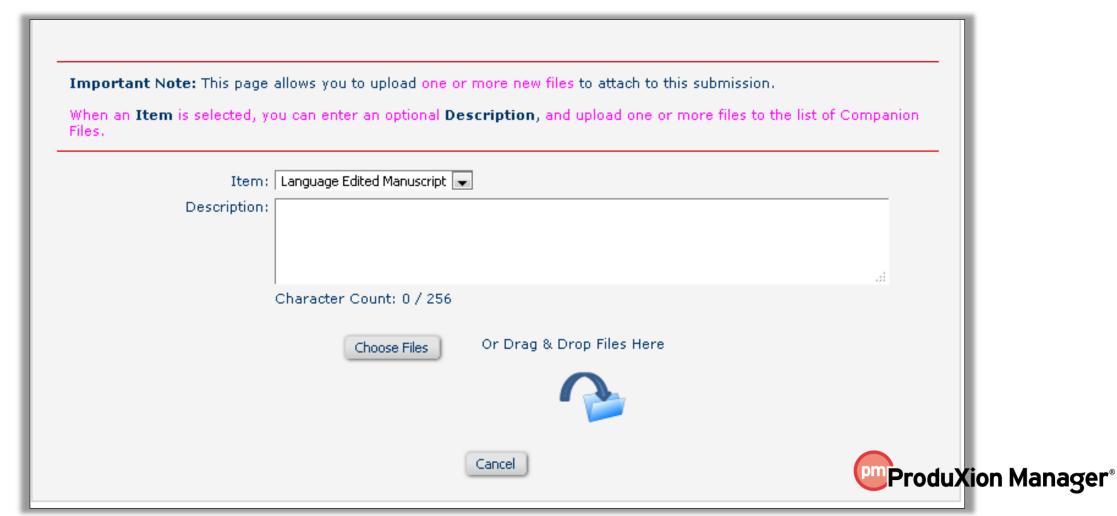
ProduXion Manager

Display Production Notes (Editable) on PSG: See and edit the Production Notes directly in the Production Status Grid without opening the Details page.



ProduXion Manager

Drag and drop files for Production Tasks: Today, file upload for submitting an article is feature-rich! This will be extended to PM file uploads.



MORE ProduXion Manager

ProduXion Manager Bootcamp

Thursday, 15:40 - 16:40

Just starting out with ProduXion Manager, or interested in learning more? This session provides a basic overview and introduction.

Production Manager User Group

Friday, 10:50 - 12:45

An exploration of new cross-publication functionality which will make it easier to work with and manage multiple journals from within ProduXion Manager. This session will also cover EAR and XEAR reporting for production tracking.



Questions? Thank you!

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